

Standard Assessment Specification

Level 4 Associate Project Manager



Change control

Innovate Awarding will continuously review all support material to ensure its accuracy. All amendments will be recorded on the below change control table. New and updated support material will be listed on the dashboard section of EPA Pro. Please ensure that you are using the most up-to-date version. Any enquiries about this process can be directed to EPA@innovateawarding.org

Version number	Date uploaded	Overall grade	Page affected
V4	21/11/2020	The presentation timing has now been changed from 1 hour to 30 minutes and the professional discussion has changed to 'approximately an hour' from a minimum of an hour. This is to meet a better delivery for learners.	7
V5	09/04/2021	K6 changed from 'Evaluate the significance of the project management plan (PMP) on own projects' to 'Evaluate the significance of the project communication plan (PCP) on own projects'	10
V6	03/07/2023	Review of wording in the Delivery Guidance and Content	
V7	11/07/2024	Recommended timings for the two assessment components Selection of evidence to be shared during the professional discussion	7
<u>V8</u>	<u>10/10/2024</u>	The presentation must last no longer than 60 minutes The professional discussion must last no longer than 90 minutes	7

Disclaimer note

Information made accessible through this document is as provided from the current published standard and assessment plan.

Guidance throughout our specification will be subject to final amends once there is an updated published standard and assessment plan.

Contents

	Page
Sector Specification – Associate Project Manager:	1
Disclaimer note:	2
Introduction:	4
Innovate Awarding:	4
Apprenticeship overview:	4
Who is the apprenticeship for?:	4
Role of Innovate Awarding:	4
Support Materials:	5
On Programme Requirements:	5
Gateway:	5
Module Overview:	6
End-point Assessment:	7
What will the End-point Assessment look like?:	7
Panel Representatives:	7
Portfolio of evidence:	7
Presentation supported by portfolio of evidence:	7
Professional Discussion supported by portfolio of evidence:	7
Apprenticeship Standard Amplification:	8
Governance	8
Stakeholder and Communications Management	10
Budgeting and Cost Control	12
Business Case and Benefits	14
Scope Management	15
Consolidated Planning	17
Schedule Management	18
Risk and Issue Management	20
Contract Management and Procurement	22
Quality Management	23
Resource Management	24
Context	26
Leadership	27
Behaviours	29
End-point Assessment Coverage:	30
Re-Assessment:	30
Grading:	31
Internal Quality Assurance:	32
External Quality Assurance:	32

Introduction

Innovate Awarding

Innovate Awarding is an End-point Assessment Organisation approved by the Education and Skills Funding Agency (ESFA) and a nationally regulated Awarding Organisation with a collaborative approach to doing business. We work with employers and training providers to deliver fit for purpose End-point Assessment and qualification services in a number of sectors. For further information, please see our website, www.innovateawarding.org/apprenticeship-standards/end-point-assessment.

Apprenticeship overview

The Associate Project Manager apprenticeship is designed to provide the knowledge, skills and behaviours required by those

Standard Name	Operations / Departmental Manager
Level	4
Sector	Project Management
Programme duration	18 to 24 months
Minimum time on programme	12 months
EPA Duration	3 months
EPA Methods	<ul style="list-style-type: none"> Presentation supported by portfolio of evidence Professional discussion supported by portfolio of evidence
Outcomes	Fail, Pass, Merit, Distinction
External Quality Assuring Centre	Institute for Apprenticeships

Who is the apprenticeship for?

The apprentice is for people working in a range of roles, including: assistant project manager, junior project manager, associate project manager and project team member.

Role of Innovate Awarding

Innovate Awarding is the End-point Assessment organisation which will complete all aspects of the End-point Assessment requirements for the apprenticeship. Innovate Awarding will provide information on the processes that enable employers and training providers to support the apprentice to achieve the End-point Assessment.

Support materials

Support materials provided include:

- Guides for assessment methods
- Assessment specifications
- Assessment manual
- Full mock documentation
- Exemplar assessments
- Videos of assessments

On Programme Requirements

The on-programme learning and development will be agreed between the training provider and employer or internally if training is delivered by an employer-training provider. At the beginning of the apprentice's on-programme development, the apprentice must select which of the 15 modules (from the 17 included in the standard) they will be completing for their apprenticeship programme.

For this standard, the following are mandated:

- completion of Level 2 Literacy and Numeracy;
- completion of a qualification at International Project Management Associate (IPMA) Level D or APM Project Management Qualification;
- completion of a portfolio of evidence covering 15 of the 17 modules from the Associate Project Management standard;
- select the 5 modules that will be covered by the presentation;
- select the 10 modules that will be covered by the professional discussion.

Gateway

To qualify for End-point Assessment, the apprentice must pass through the gateway. To do this, they need to be able to evidence:

- completion of Level 2 Literacy and Numeracy;
- completion of a qualification at International Project Management Associate (IPMA) Level D or APM Project Management Qualification.

The employer and training provider/ employer training provider must confirm that all the requirements have been met and that the apprentice is ready to complete the End-point Assessment before they can pass through the gateway. This will be confirmed at the gateway sign-off and documented on 'EPA Pro'. This notifies Innovate Awarding that the apprentice is ready for End-point Assessment and the End-point Assessment planning will be organised.

Module Overview

Modules	Assessment Methods
	Portfolio of evidence and Presentation or Professional Discussion
Governance	✓
Stakeholder and communications management	✓
Budgeting and cost control	✓
Business case and benefits	✓
Scope management	✓
Consolidated planning	✓
Schedule management	✓
Risk and issue management	✓
Contract management and procurement	✓
Quality management	✓
Resource management	✓
Context	✓
Collaboration and team work	✓
Leadership	✓
Communication	✓
Drive for results	✓
Integrity, ethics, compliance and professionalism	✓

End-point Assessment

The End-point Assessment requires the apprentice to demonstrate that they have achieved all requirements of the apprenticeship standard.

What will the End-point Assessment look like?

A planning meeting will take place once the gateway has been passed and the apprentice has been deemed ready for the End-point Assessment.

The purpose is to:

- plan when the assessments will take place
- identify the requirements of each assessment method
- answer any questions or concerns the apprentice may have about the assessment process
- aid in the preparation requirements for End-point assessment (e.g. arranging access, facilities and resources)

Panel Representatives

The panel will consist of at least two members. One must be the End-point Assessor. The other may include representatives from the employer or provider. The representatives may provide guidance and clarification to the End-point Assessor however the final grading decision is determined by the End-point Assessor.

Employer/provider representatives must have:

- Excellent knowledge and understanding of the apprenticeship standard;
- The ability to contextualise the relevant work-based project/s;
- Current, relevant occupational knowledge and expertise, at the relevant level of the occupational area/s they are assessing, which has been gained through “hands on” experience in the professional within the last 5 years.

Portfolio of evidence

The portfolio of evidence will cover the 15 modules that the apprentice has selected to complete for their apprenticeship. The portfolio of evidence will be completed during the apprentices on-programme element. The portfolio will be submitted at the gateway review to allow time for review by the assessment panel. The portfolio will not be assessed directly.

Presentation supported by portfolio of evidence

The presentation must be scheduled at least 1 month after submission of the portfolio. The presentation must last no longer than 60 minutes (30 minutes for the presentation and 30 minutes for questioning) and will cover the 5 modules that the apprentice elected to cover at the beginning of their apprenticeship. A tolerance of 10% above is allowed to enable the apprentice to complete their last answer.

The presentation will allow the apprentice to cover the learning taken place for the elected modules and demonstrate the knowledge, skills and behaviours of those modules. It will also allow the panel to ensure the work completed is the apprentice's own work.

Professional Discussion supported by portfolio of evidence

The professional discussion must be scheduled at least 1 month after submission of the portfolio. The professional discussion must last no longer than 90 minutes and will cover the 10 modules that the apprentice elected to cover at the beginning of their apprenticeship. A tolerance of 10% above is allowed to enable the apprentice to complete their last answer. The professional discussion will test the apprentice's understanding of the portfolio and the 10 modules to be assessed within it. It is important that the apprentice carefully select evidence that will be shared during the professional discussion. The time allowed will not allow every document in the portfolio of evidence to be shared.

Apprenticeship Standard Amplification

Module 1 Governance

Assessment criteria					
Ref	Knowledge Apprentices will need to:	Maps to standard	Ref	Skill Apprentices will need to:	Maps to standard
K1	Illustrate the use of governance within project management	1	S1	Monitor performance of projects	1

Delivery content and guidance					
Ref	Knowledge	Maps to standard	Ref	Skill	Maps to standard
K1	<p>Governance could include: policies, regulations, functions, processes, procedures, reporting and responsibilities</p> <p>Governance documents here could be: internal and external policies, laws and regulations, functions, processes, procedures, reporting requirements, delegations of authority and associated responsibilities</p>	1	S1	<p>Monitoring could include: Monitor projects to track, assess and interpret performance</p> <p>Examples of monitoring techniques: Gantt chart, Critical Path Method, PERT, schedule network analysis, internal software programmes, cybernetic control, go/no control, post control, project meetings, project member one to ones/ reviews, stakeholder meetings</p>	1
K2	<p>Knowledge of organisational structures includes: e.g. manufacturing, construction, management etc</p> <p>Examples of organisational structures: functional, projectized, matrix, composite</p>	1	S2	<p>Performance of projects: reporting on the progression of projects to track, assessing and interpret performance</p> <p>Examples of reporting tools: project performance reports, monitoring reports, progression reports, stakeholder reports/ updates, communication between relevant stakeholders</p> <p>Project progress monitoring techniques could include: Gantt chart, Critical Path Method, PERT, schedule network analysis, internal software programmes</p>	1
K3	<p>Responsibilities could include: sponsor, project manager, project team leader, project members</p> <p>Management functions could include: planning, organising, resourcing, budgeting etc</p>	1			
K4	Examples of project phases: conception and initiation, planning, execution, monitoring and control, closure	1			
K5	Effective management could include: optimisation of investment, avoidance of reasons for failure, staff motivation, minimisation of risks, disciplined management of project phases, life-cycle management	1			
K6	PMP could include: project overview, scope, deliverables, timings, costings etc	1			

Module 2 Stakeholder and Communications Management

Assessment criteria					
Ref	Knowledge Apprentices will need to:	Maps to standard	Ref	Skill Apprentices will need to:	Maps to standard
K1	Compare the perspectives of different stakeholders involved in projects	2	S1	Manage stakeholders involved within projects	2
K2	Evaluate the interests of stakeholders involved in projects	2	S2	Manage conflicts and negotiations with project stakeholders	2
K3	Describe the levels of influence of stakeholders on projects	2	S3	Communicate to a variety of different audiences	2
K4	Examine the context of a project communication plan	2	S4	Contribute to negotiations relating to project objectives	2
K5	Evaluate the effectiveness of a project communication plan in managing different stakeholders	2			
K6	Evaluate the significance of the project management plan (PMP) on own projects	2			
Delivery content and guidance					
Ref	Knowledge	Maps to standard	Ref	Skill	Maps to standard
K1, K2, K3	<p>Examples of stakeholders: Any entity that has an interest in a project, including: sponsor, board, project leader, senior management, project team members, customers, line manager, sub-contractors, consultants, competition, funders, local authorities</p> <p>Interests and influence: Techniques could include: Stakeholder mapping, Power vs interest grid, Influence vs impact grid, Power vs influence grid, Importance vs influence grid, Salience model</p>	2	S1	<p>Management of stakeholders includes adapting to the levels of influence and interest of stakeholders</p> <p>Evidence examples could include: operational plans, project plans, meetings, stakeholder plans, surveys, e-mails, presentations, communications plan, witness statements, spreadsheets, project management documentation, feedback, outcomes of analytical tools</p> <p>Tools that could be used to manage stakeholder includes: Stakeholder mapping, Power vs interest grid, Influence vs impact grid, Power vs influence grid, Importance vs influence grid, Salience model</p>	2

Delivery content and guidance					
Ref	Knowledge	Maps to standard	Ref	Skill	Maps to standard
			S2	Conflict and negation tools could include: the Thomas-Kilmann Conflict Mode Instrument (TKI), witness statements, appraisals, feedback, meetings, e-mails	2
K4	A project communication plan: Description, Rational/Purpose, people involved, result	2	S3	Communications include: meetings, presentations, webinars, e-mail, reports, intranet, social media etc	2
K5	Factors that could impacting on communication: Use of technical jargon, emotional barriers, lack of interest/attention/distraction, perception and viewpoint, physical disabilities, physical barriers to non-verbal communication, language, expectations and prejudices, cultural differences, conflicts of interest, face to face or remote/distant communication	2	S4	Contributions include: meetings, minutes, reports, e-mail, video conferencing, webinars, project documentation	2
K6	Factors such as cultural and physical barriers could be taken into account when communicating with stakeholders	2			

Module 3 Budgeting and Cost Control

Assessment criteria					
Ref	Knowledge Apprentices will need to:	Maps to standard	Ref	Skill Apprentices will need to:	Maps to standard
K1	Detail funding and overhead considerations for projects throughout their lifecycle	3	S1	Develop and agree budgets for projects	3
K2	Explain how estimation is used through the project lifecycle	3	S2	Monitor forecasted and actual costs against budgets and control changes	3
K3	Describe how budgeted project costs are tracked	3	S3	Use tracking systems to monitor budgets	3
K4	Illustrate how alternative cost breakdowns are used to provide graphical representations, and performance management	3	S4	Support funding submissions for projects	3

Delivery content and guidance					
Ref	Knowledge	Maps to standard	Ref	Skill	Maps to standard
K1	Considerations: project start-up/initiation, individual project tasks, resourcing etc	3	S1	Examples: Agreeing budget considerations: the difference between business funding, bank lending, grant funding etc. The should be able to apply them differently within the budget and returns, as well as understand the restrictions that funding brings to the delivery of projects ie clawback, the application of bottom up estimating, comparative and parametric estimating and three-point estimation	3
K2	Examples: Estimation of: costs, meetings, minutes, spreadsheets, business plans, bank statements, presentations, accounting documents, forecasts, funding submissions, audits, post project reviews benefit realisation and cashflow forecasting explaining the different types of cost in context of a project	3	S2	Examples: Forecasting and actual costs: researching costs, meetings, minutes, spreadsheets, business plans, bank statements, presentations, accounting documents, forecasts, funding submissions, audits, post project reviews benefit realisation and cashflow forecasting explaining the different types of cost in context of a project	3
K3	Costs could include: Direct costs, indirect costs, fixed costs, variable costs, actual costs An example of a definition of a budget: an estimation of income and expenditure for a set period. Processes could include – monitoring, control, recording, minimising costs in own area of responsibility, reviewing performance, identifying cost savings measures, identifying budget shortfalls and requesting budget change Examples of tracking systems: spreadsheets, project tracking applications for actual costs, accruals, committed costs, cost breakdowns to provide graphical representations and performance management	3	S3	Examples: Tracking systems: documents used to identity future revenue and expenditure based on past, current and predicted financial information The scope of tracking systems includes systems to track: actual costs, accruals and committed costs, Spreadsheets and technical systems should be explained Forecasting models: rule of thumb, cash budge, Delphi, Time-series forecasting Apprentices should provide cost breakdowns Apprentices should be able to explain and demonstrate how to calculate Earned Value Management	3

Module 4 Business Case and Benefits

Assessment criteria					
Ref	Knowledge Apprentices will need to:	Maps to standard	Ref	Skill Apprentices will need to:	Maps to standard
K1	Explain how to prepare a project business case	4	S1	Contribute towards the development or maintenance of a business case	4
K2	Evaluate and adjust case to meet changing requirements	4			
Delivery content and guidance					
Ref	Knowledge	Maps to standard	Ref	Skill	Maps to standard
K1	Preparing a business case could include: what is the project and why does it need to be done? What are the benefits of the project? how the project will be implemented and any known resources/ costs How required outcomes will be delivered to meet the business case	4	S1	The development or maintenance of a business case could include: research requirements, spreadsheets, meetings, e-mails, quotations, reports, budgets, financial calculation sheets, project documentation, documents showing expected benefits/risks, time-lines Business case maintenance could include: regular reviews against results, analysis of reasons for variance, amendments to the business case The business case: the apprentice has ensured the outcomes have been achieved	4
K2	Examples of methods for achieving business case outcomes: communicating required outcomes to stakeholders, managing stakeholders to ensure achievement of outcomes, monitoring progress towards outcomes and amending activities accordingly	4			

Module 5 Scope Management

Assessment criteria					
Ref	Knowledge Apprentices will need to:	Maps to standard	Ref	Skill Apprentices will need to:	Maps to standard
K1	Explain the use of requirement management in own organisation	5	S1	Determine changes required in the scope of a project	5
K2	Describe methods used to evaluate previous projects	5	S2	Manage changes in the scope of a project	5
K3	Explain change control, including how it is applied to changes to the project scope	5			
K4	Evaluate methods of managing changes to baselines	5			
K5	Analyse project configuration management, including its application	5			

Delivery content and guidance					
Ref	Knowledge	Maps to standard	Ref	Skill	Maps to standard
K1	Requirements management could include: The process of documenting, analysing, tracing, prioritising and agreeing on requirements and then controlling change and communicating to relevant stakeholders. It is a continuous process throughout a project	5	S1	Changes required could include: project plans (including scoping documents), version control, spreadsheets, scope statements, documents relating to requirements, examples of communication, documents relating to estimates/ budgets, timelines, use of online project management software	5
K2	Evaluation methods could include: return on investment (ROI), return on assets (ROA), return on capital invested (ROCI), net present value (NPV), surveys, questionnaires, customer satisfaction, stakeholder feedback, project evaluation	5	S2	Managing changes in scope could include: evidence of managing assumptions, dependencies and constraints and includes project plans (including scoping documents), version control, spreadsheets, scope statements, documents relating to requirements, examples of communication, documents relating to estimates/ budgets, timelines, use of online project management software	5
K3	Change control could include: the process through which all requests to change the baseline scope of a project, programme or portfolio are captured, evaluated and then approved, rejected or deferred	5			
K4	Baselines could include: schedule baseline, cost baseline, scope baseline	5			
K5	Project configuration management (PCM) could refer to: Collective body of processes, activities, tools and methods project practitioners can use to manage items during the project life cycle. It addresses the composition of a project, the documentation defining it, and other data supporting it	5			

Module 6 Consolidated Planning

Assessment criteria					
Ref	Knowledge Apprentices will need to:	Maps to standard	Ref	Skill Apprentices will need to:	Maps to standard
K1	Explain the purpose and formats of consolidated plans to support project management	6	S1	Consolidate and document the fundamental components of projects	6
K2	Illustrate how consolidated plans can be used to balance project components	6	S2	Monitor progress against a consolidated plan	6
K3	Describe how lessons learned can be applied when planning future projects	6	S3	Refine consolidated plans, implementing change control processes, where relevant	6
Delivery content and guidance					
Ref	Knowledge	Maps to standard	Ref	Skill	Maps to standard
K1	Purpose: to combine planning, application and reporting of projects Consolidation of: lessons learnt, scope, procedures, roles and responsibilities, schedules, communication, risk log, project approval, quality requirements dependencies and opportunities	6	S1	Documents could include: consolidated plans, minutes from meetings, witness testimony, e-mail, reports, spreadsheets	6
K2	The apprentice must scope, schedule, resources, budgets, risks and quality requirements Plan uses could include: to identify clashes in resources, timelines, cut work to fit available budget, use balance points for remaining work, cutting and adding work, optimising outcomes, considered alignment of resources and funding points vs deliverables	6	S2	Progress monitoring tools could include: Gantt charts, critical pathway analysis, smart objectives, project plans	6
K3	Continuous improvement could include: formal mechanisms for project evaluation and reporting and how this influences decision making	6	S3	Refinement tools could include: consolidated plans, minutes from meetings, witness testimony, e-mail, reports, spreadsheets	6

Module 7 Schedule Management

Assessment criteria					
Ref	Knowledge Apprentices will need to:	Maps to standard	Ref	Skill Apprentices will need to:	Maps to standard
K1	Compare how scheduling and estimating tools and techniques are used in project management	7	S1	Prepare schedules for project activities	7
K2	Explain how to select appropriate metrics used to assess work performed against the schedule	7	S2	Maintain schedules for project activities	7
K3	Illustrate how progress monitoring is used to assess work performed against the schedule	7			
K4	Illustrate how schedule management methods are used to evaluate and revise activities to improve confidence in delivery of a project	7			

Delivery content and guidance

Ref	Knowledge	Maps to standard	Ref	Skill	Maps to standard
K1	Scheduling and estimating tools could include: Gantt charts, Critical pathway analysis, PERT charts, work breakdown structures (WBS), schedule network analysis, planning horizon, parametric estimating, three-point estimates, bottom-up estimating	7	S1	Scheduling tools could include: Gantt charts, critical pathway method, PERT charts, work breakdown structure (WBS), online software packages, spreadsheets	7
K2	Metrics could include: goal metrics, KPIs, qualitative metrics, quantitative metrics, actionable metrics, informational metrics; metrics relating to resources, risk, quality, stakeholder engagement, cost	7	S2	Maintaining schedule considerations: metrics relating to resources, risk, quality, stakeholder engagement, cost and relevant workplace metrics (qualitative and quantitative)	7
K3	Progress monitoring could include: monitoring of budget, scope, schedule, resources and tasks to be completed. The monitoring of progress would be how often, how monitored and how reported	7			
K4	Schedule management methods could include: the use of PERT and Gantt charts, review of critical, risk evaluation and resource management	7			

Module 8 Risk and Issue Management

Delivery content and guidance					
Ref	Knowledge	Maps to standard	Ref	Skill	Maps to standard
K1	Evaluate the need for a risk management plan	8	S1	Identify and monitor a project risk or opportunity	8
K2	Outline how to implement a risk management plan	8	S2	Plan and implement responses to project risk/opportunity	8
K3	Compare risk management methods and techniques used to identify threats and opportunities	8	S3	Contribute to a risk management plan	8
K4	Investigate mitigating actions that minimise risk and optimise opportunities	8	S4	Respond to and manage project issues within the given governance structure	8

Delivery content and guidance					
Ref	Knowledge	Maps to standard	Ref	Skill	Maps to standard
K1	Needs for risk management: it prepares for foreseeable risks, estimates impact, defines responses, should include likelihood of risks occurring, impact of risk, responsibilities and owners of risks, contingencies etc The need to identify and prioritise threats or opportunities	8	S1	Evidence examples could include an example of a project risk/opportunity plan and examples of using monitoring techniques, such as a risk register. Evidence of the use of metrics for monitoring could also be included. Apprentices should understand the alignment of risks to programme plan and resource / financial planning to identify potential costs mitigation plans and the reduction of risks and issues.	8
K2, K3	Risk management plan: the steps for completing a project and how this is implemented within the project. Mechanisms for implementing could include ensuring buy in from senior management, raising awareness of risks with project team and ensuring that appropriate management strategies are in place Risk management methods could include: Risk register, Issue log, Risk matrix, Fishbone diagram, P3 Management, qualitative techniques (probability and impact assessment, influence diagrams and expected value calculations), quantitative techniques (Monte Carlo analysis, decision trees, sensitivity analysis)	8	S2	Plan and implement responses could include: evidence examples could include clips of verbal communication, examples of related written communication, agendas, minutes, team feedback, witness statements, appraisals, project meetings, team meetings and other work products.	8
K4	Examples of mitigating actions: an action taken to minimise the impact of a risk and mitigate any issues that arise, such as contingencies and how it can be applied.	8	S3	Evidence examples could include clips of verbal communication, examples of related written communication, appraisal, agendas, minutes, team feedback, witness statements, appraisals, project meetings, team meetings, team feedback and other work products	8

Module 9 Contract Management and Procurement

Assessment criteria					
Ref	Knowledge Apprentices will need to:	Maps to standard	Ref	Skill Apprentices will need to:	Maps to standard
K1	Explain the requirements of contracts in project management	9	S1	Contribute to a procurement process	9
K2	Evaluate the implications of contracts for organisations	9	S2	Contribute to the definition of contractual agreements	9
K3	Explain the procurement process for projects	9	S3	Contribute to the management of a contract	9
K4	Analyse legal procedures and ethical considerations for managing contracts	9			
Delivery content and guidance					
Ref	Knowledge	Maps to standard	Ref	Skill	Maps to standard
K1	The nature of contract requirements could include: agreeing the schedule, what functions are required, agreeing costs, consequences for underperformance etc	9	S1	Contribution could include: identifying the specific needs (emails, project documentation), project specifications, standards specifications, vendor lists, tender documents, purchase orders, pricing structure, delivery documentation, terms and conditions	9
K2	Implications of contracts could include: expected outcomes, complaint procedures, legally binding requirements, adherence to contracts, penalties for failing to adhere to contracts, legal consequences for non-performance	9	S2	Evidence examples could include agenda and/or minutes of meetings, e-mails, project documentation, previous contracts, legal advice	9
K3	The procurement process could include: initiating and planning, selecting, contract writing, monitoring, and closing and completing	9	S3	Management of contracts could include: emails, project plans, communication plans, risk logs, operational plans, invoices, technical specifications, intellectual property, outsourcing, use of contract management software, reports, budgetary documentation	9
K4	Legal procedures for managing contracts could include: the requirements for negotiating and executing a contract, managing performance, modification and termination of a contract Ethical considerations could include: cultural, environmental, equality etc	9			

Module 10 Quality Management

Assessment criteria					
Ref	Knowledge Apprentices will need to:	Maps to standard	Ref	Skill Apprentices will need to:	Maps to standard
K1	Examine quality management processes used for projects	10	S1	Contribute towards the development of a quality management plan	10
K2	Outline quality assurance processes used for projects	10	S2	Manage project assurance	10
K3	Explain quality improvements for projects	10	S3	Contribute towards project peer reviews	10
K4	Evaluate the outcomes of a quality management plan	10	S4	Utilise own organisation's continual improvement process	10
Delivery content and guidance					
Ref	Knowledge	Maps to standard	Ref	Skill	Maps to standard
K1, K2	Quality: the discipline applied to ensure that both the outputs (or products) of the project and the process by which the outputs (or products) are delivered meet the required needs of stakeholders. Quality management processes include: customer satisfaction, costs of non performance/ compliance, continuous improvement and evaluation, buy in from stakeholders and senior management, audit trail and sign off.	10	S1	Development of a quality management plan could include: strategic and operational plans, project plans, quality standards, team meetings, stakeholder plans, emails, KPIs, witness statements, quality tools, reporting documents, risk log. Also, a quality management and assurance log to 'sign off' acceptance or failure. Noting the link to lessons learnt.	10
K3	Quality improvements could include: quality objectives, key project deliverables, key processes, quality standards, quality control, assurance	10	S2	Project assurance evidence examples could include: agendas, minutes, emails, communications plan, project and team meetings, witness statements, presentations, appraisals, reports	10
K4	Analysis must include metrics for processes and quality standards Examples could include: Root Cause Analysis, Sigma Six, Kaizen, the 5 Why's, PDSA (plan, do, study, act), internal process improvement tools and lessons learnt	10	S3	Peer review could include: 360-degree feedback, team meetings, feedback forms, internal feedback software, lessons learnt, acceptance criteria, customer quality experience quality responsibilities requirements for specialist work, change control processes, any other tools to secure the quality standards	10
			S4	Continual improvement tools could include: Root Cause Analysis, Sigma Six, Kaizen, the 5 Why's, PDSA (plan, do, study, act), internal process improvement tools and lessons learnt	10

Module 11 Resource Management

Assessment criteria					
Ref	Knowledge Apprentices will need to:	Maps to standard	Ref	Skill Apprentices will need to:	Maps to standard
K1	Outline the use of resource analysis in a project management setting	11	S1	Develop resource management plans for project activities	11
K2	Justify the use of resource allocation in a project management setting	11	S2	Acquire and manage resources to deliver a project	11
K3	Evaluate the use of resource commitment in a project management setting	11	S3	Monitor progress in line with resource management plans	11

Delivery content and guidance					
Ref	Knowledge	Maps to standard	Ref	Skill	Maps to standard
K1	Resources could include: Human resources, capital, assets, infrastructure, machinery, materials, technology, property	11	S1	Resource management plans could include: planning documents (identifying resources), project plan, procurement plan, service level agreements, contracts, mobilisation documentation, policies and procedures, meetings, minutes, agendas, e-mails, presentations, operational plans, team meetings, stakeholder plans, budget documentation, witness statements, spreadsheets Evidence in the form of written and tracked documentation should be available throughout the project lifecycle demonstrating the changing nature of the subject area. Apprentices should be able to provide and explain this.	11
K2	Resource allocation could include: the process by which resources are mapped against activities which are often shown as aggregated resource histograms against a timescale Resource allocation smoothing levelling and scheduling: techniques used to determine and manage appropriate levels of resource through analysis of the task. Allocation and commitment of required resources must be in line with the project plan	11	S2	Resources could include: team meetings, project documents, e-mails, operational plans, SMART objectives resource plans, orders, purchase orders, capacity requests, Resource management includes commitment and acceptance	11
K3	Resource commitment could include: the allocation and confirmation that the resource has been assigned to that activity Apprentices should also be aware that resource acceptance is the agreement of the customer accepting the resource is sufficient to achieve the task	11	S3	Progress monitoring examples could include: spreadsheets, monitoring software, project plans, KPI's, minutes of meetings, e-mails	11

Module 12 Context

Assessment criteria					
Ref	Knowledge Apprentices will need to:	Maps to standard	Ref	Skill Apprentices will need to:	Maps to standard
K1	Contrast the different contexts in which projects can be delivered	12	S1	Apply project management skills, in line with own organisation's standards	12
K2	Analyse the interdependencies between projects, programmes and portfolio management	12			
K3	Describe phases and key review points within project life cycles	12			
Delivery content and guidance					
Ref	Knowledge	Maps to standard	Ref	Skill	Maps to standard
K1	Contexts include: health, safety and environmental management, and sectors such as manufacturing, management, construction	12	S1	Project management skills could include: leadership, communication, scheduling, risk management, cost management, negotiating, critical thinking, task management, quality management	12
K2	Interdependencies include: cost, time, scope, research and development, budgets, schedules, resources Project is the individual task, programme is a group of projects and portfolio is a group of programmes	12			
K3	Phases within the project and key review points across project life cycles	12			

Module 13 Leadership

Assessment criteria		
Ref	Knowledge Apprentices will need to:	Maps to standard
K1	Analyse how the project vision, values and objectives link to strategic objectives	Behaviour
K2	Recommend how the vision, values and objectives can be communicated and reinforced to team members and stakeholders	Behaviour
K3	Compare a range of leadership styles used in project management	Behaviour
K4	Examine leadership qualities used in project management	
K5	Outline the importance of motivation on team performance within project management	Behaviour
K6	Evaluate the characteristics of the working environment which encourages and sustains high performance	Behaviour

Delivery content and guidance		
Ref	Knowledge	Maps to standard
K1	Links can include: Enables planning, resourcing, focus, delivery, monitoring. What project vision, values and objectives might be (for example in a business case, project plan etc) and what strategic objectives are	Behaviour
K2	Communication and reinforcement could be in: Meetings, e-mails, one on one, training, visuals, presentations, online posting, consistent messaging, newsletters, follow up	Behaviour
K3	Leadership styles could include: autocratic, bureaucratic, charismatic, democratic, laissez-faire, people oriented, servant leadership, task orientated leadership	Behaviour
K4	Leadership styles could include: autocratic, bureaucratic, charismatic, democratic, laissez-faire, people oriented, servant leadership, task orientated leadership	Behaviour
K5	The link between motivation and performance could include: improved performance levels, reduction in staff turnover, reduction of absenteeism, reduction in resistance to change	Behaviour
K6	The link between motivation and performance could include: improved performance levels, reduction in staff turnover, reduction of absenteeism, reduction in resistance to change	Behaviour

Behaviours

Ref		Behaviours Apprentices will need to:
Collaboration and team work	B1	Understands and is effective as part of an integrated team.
	B2	Communicates direction, and supports the vision for project delivery.
	B3	Working effectively with and influencing others, taking account of diversity and equality.
	B4	Influences and facilitates effective team performance.
	B5	Demonstrates clear commitment to achieving results, and improving performance.
	B6	Promotes the wider public good in all actions, acting in a morally, legally and socially appropriate manner.
	B7	Promotes and models the highest standards of professional integrity, ethics, trust and continued development.

End-point Assessment Coverage

Each End-point Assessment will cover specific elements of the modules within the standard. These modules are selected by the apprentice and will therefore be confirmed at the Planning meeting conducted by the End-point Assessor. This coverage for each module is as follows. The coverage is taken from the amplification above.

Module	Coverage
Governance	K1– K6, S1–S2
Stakeholder and communications management	K1–K6, S1–S4
Budgeting and cost control	K1– K4, S1– S4
Business case and benefits	K1–K2, S1
Scope management	K1–K5, S1–S2
Consolidated planning	K1–K3, S1–S3
Schedule management	K1– K4, S1–S2
Risk and issue management	K1– K4, S1–S4
Contract management and procurement	K1– K4, S1– S3
Quality management	K1– K4, S1– S4
Resource management	K1–K3, S1–S3
Context	K1, S1–S3
Collaboration and team work	B1
Leadership	B2 K1–K6
Communication	B3–B4
Drive for results	B5
Integrity, ethics, compliance and professionalism	B6– B7

Re-Assessment

If the apprentice fails an assessment, this will need to be completed again. Apprentices may complete the other assessments while they prepare to complete the failed assessment. For a list of the re-sit costs, please see the Innovate website. It is the responsibility of the employer and the employer/training provider to ensure that apprentices are ready to pass the End-point Assessments and it is expected that apprentices will pass the assessments first time.

Assessment Overview

The assessments can be completed in any order the apprentice prefers and can also be completed on the same day.

The End-point Assessor will review the evidence for each apprentice and grade the apprentice on the following scale: Fail/Pass/Merit/Distinction. The End-point Assessor will make the final decision as to whether or not the standard has been met.

All apprentices must take all elements of the End-point Assessment and achieve a minimum of 60% for each component.

Assessment method	Assessed By	Weighting	Marks and Grading
Presentation supported by portfolio of evidence	End-point Assessor	33.3%	Marked out of 25; 5 marks for each of the 5 modules. Combined with the total marks to allocate grading
Professional Discussion supported by portfolio of evidence	End-point Assessor	66.6%	Marked out of 50; 5 marks for each of the 10 modules. Combined with the total marks to allocate grading

Grading

The marks will be combined to provide an overall grade. The grade is allocated on the following marks being achieved:

Grade	Total Mark	Total %
Distinction	66 to 75	88+
Merit	56 to 65	75 – 87
Pass	45 to 55	60 – 74
Fail	44 or below	<60

Marks will be allocated based on the following scoring information for both the presentation and the professional discussion.

1	2	3	4	5
Significant gaps in the apprentice's ability to meet the standard	Minor gaps in the apprentice's ability	Apprentice fully meets the standard	Apprentice fully meets the standard in all areas	Apprentice consistently exceeds the standard in most areas



Internal Quality Assurance

Internal quality assurance is conducted by Innovate Awarding. All assessments completed by an apprentice are subject to Innovate Awarding's Internal Quality Assurance Policies.

External Quality Assurance

The external quality assurance organisation for the Associate Project Manager standard is Institute for Apprenticeships. The external quality assurance organisation may require access to an apprentice's assessments and they may need to speak to the apprentice directly. Innovate Awarding has a responsibility to accommodate any reasonable request made by the external quality assurance organisation.

Further Information

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