Level 2 Express Delivery Sortation Hub Operative



Innovate Awarding Assessment Journey

On Programme Learning

01

The minimum on programme duration for the Level 2 Express Delivery Sortation Hub Operative Standard is 12 months. During this time, the apprentice will train to develop their knowledge, skills and behaviours.

Gateway



To reach Gateway the employer will need to be satisfied that the apprentice is consistently working at, or above, the occupational competence of a Level 2 Express Delivery Sortation Hub Operative. At Gateway the apprentice must have achieved Level 1 English and Maths.

Planning Meeting



04

02

The planning meeting will take place remotely and will last around 45 minutes. The employer and an Innovate Awarding representative will be present. A laptop with WIFI connectivity will be required.

Multiple Choice Test



The apprentice will be presented with 25 multiple choice questions. They will have a total time of 45 minutes to complete the test.

Observation with Questions



The apprentice will be observed for 90 minutes undertaking work as part of their normal duties. The observation will take 75 minutes with an additional 15 minutes for the Innovate Awarding Assessor to ask questions.

Interview



The interview will take place with an Innovate Awarding Assessor and will last for 60 minutes. The apprentice will be asked a minimum of 12 questions around the sortation hub landscape, best practice, operational performance, maintenance, emergencies and incidents.

Grading and Certification



06

The assessments will be graded as Distinction/Pass/Fail. The last step along the apprentice's journey will be the receipt of the certificate which will be sent to the employer by the ESFA.