

TIMESCALES FOR ISSUING RESULTS AND CERTIFICATION – END-POINT ASSESSMENT

On demand test results are published on EPAPro within 5 working days of the test.

On demand human marked tests are published on EPAPro within 9 working days of the test.

All other assessment component results are published on EPAPro within 7 working days of the assessment taking place with the exception for hospitality and customer service assessments, these take a maximum of 10 working days.

Final results are published on EPAPro within a maximum of 7 working days of final assessment component mark being published on EPAPro.

IAO as the EPAO makes the ESFA certificate claim. IAO submit a claim within 15 working days after final result has been uploaded to EPAPro. The ESFA send the certificate directly to the employer.

For replacement certificates a request must be emailed to epa@innovateawarding.org and IAO will request this from the ESFA. IAO will do this within 2 working days of receiving the request.